

# SECURITY AWARENESS SERVICE OVERVIEW OF LEARNING CONTENT

### Interactive e-learning that is motivating and fun

E-tutorials convey key content on various aspects of IT security in a way which is easy to understand, entertaining and brings the topics to life.

The focus is on content that is instantly relatable to everyday life, even for non-experts, and can be put into practice directly. One to three learning modules are available for each topic, comprising of interactive e-tutorials, video clips or PDFs. There are also refresher modules to help participants recall content they have covered previously.

In summary: interactive learning modules, entertaining, enjoyable e-tutorials using a storytelling approach. This encourages active engagement and learning content can be put into practice immediately.

#### Interactive e-tutorials

are broken down into multiple modules of 2 to 10 minutes each. Progress is saved, allowing participants to complete each module in one or several sittings.

### Short Videos

The 60 to 90-second video clips aim to motivate learners, heighten their awareness of specific information on security challenges, as well as recap or consolidate individual learning objectives.

#### PDFs

Our PDFs contain information to accompany the e-tutorials and can be saved or printed out by your employees for quick access.

#### Memo-Rays

To help your employees refresh their knowledge, we also provide what we call Memo Rays, which provide a clear summary of content that has already been covered.

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The Security Hub provides an overview of all learning content

Monitoring also plays a key role. Training can be managed and learning progress is tracked in the Security Hub.

Through the Security Hub, participants who have successfully completed the e-learning modules assigned to them, can also obtain a personalized participation certificate, which can be used as proof under ISO 27001.

## **OVERVIEW OF E-TUTORIALS**

No.	Name	Format	Languages
1	IT and me: My contribution to security	E-tutorial	DE, EN, FR, CS, ES, IT, PL, TR, ZH, PT, JP, HU, RO, BG, DK, NL, NO, SK, AR
2	Social Engineering	E-tutorial	DE, EN, FR, CS, ES, IT, PL, TR, ZH, PT, JP, HU, RO, BG, DK, NL, NO, SK, AR
3	Email security	E-tutorial	DE, EN, FR, CS, ES, IT, PL, TR, ZH, PT, JP, HU, RO, BG, DK, NL, NO, SK, AR
4	Passwords and authentication	E-tutorial	DE, EN, FR, CS, ES, IT, PL, TR, ZH, PT, JP, HU, RO, BG, DK, NL, NO, SK, AR
5	Social media	E-tutorial	DE, EN, FR, CS, ES, IT, PL, TR, ZH, PT, JP, HU, RO, BG, DK, NL, NO, SK, AR
6	Vishing	E-tutorial	DE, EN, FR, CS, ES, IT, PL, TR, ZH, PT, JP, HU, RO, BG, DK, NL, NO, SK, AR
7	Staying secure while working from home	E-tutorial	DE, EN, FR, CS, ES, IT, PL, TR, ZH, PT, JP, HU, RO, BG, DK, NL, NO, SK, AR
8	Setting an example for information security as manager	Nano-learning / Video	DE, EN, FR (Subtitles), ES (Subtitles)
9	Data protection	E-tutorial	DE, EN, FR, CS, ES, IT, PL, TR, ZH, PT, JP, HU, RO
10	Dangerous Macros - Emotet and the Macrovirus Pandemic	Nano-learning / Video	DE, EN, FR (Subtitles), ES (Subtitles)
11	Don't swallow the bait — Fake login pages	Nano-learning / Video	DE, EN, FR (Subtitles), ES (Subtitles)
12.1	Information protection classes	E-tutorial	DE, EN, FR, ES
12.2	How to properly protect information	Micro-learning / PDF	DE, EN, FR, ES, JP, RO, ZH, PT
13.1	Report IT security incidents	E-tutorial	DE, EN, FR, ES

# **OVERVIEW OF E-TUTORIALS**

No.	Name	Format	Languages
13.2	Detect IT security incidents	Micro-learning / PDF	DE, EN, FR, ES
13.3	IT emergency card	Micro-learning / PDF	DE, EN, FR, ES
14.1	Security when working mobile	E-tutorial	DE, EN, FR, ES
14.2	BYOD and mobile device security	Micro-learning / PDF	DE, EN, FR, ES
15.1	Staying secure on the internet	E-tutorial	DE, EN, FR, ES
15.2	Dangerous websites - protecting systems against attacks	Micro-learning / PDF	DE, EN, FR, ES
16	The reporter button - one-click decision support	Micro-learning / PDF	DE, EN, FR (Subtitles), ES (Subtitles)
17	Memo-Ray: Vishing	Micro-learning	DE, EN, FR, ES
18	Memo-Ray: Phishing	Micro-learning	DE, EN, FR, ES
19	Memo-Ray: Social Media	Micro-learning	DE, EN, FR, ES
20	Memo-Ray: Staying secure working from home	Micro-learning	DE, EN, FR, ES
21	Memo-Ray: Secure handling of passwords and access data	Micro-learning	DE, EN, FR, ES
22	Smishing	Micro-learning	DE, EN, FR, ES
23	Phishing emails and mobile devices	Micro-learning	DE

## **OVERVIEW OF QUICK-CHECKS**

### Quick Checks - Test-your-knowledge quizzes

In addition to conventional e-tutorials, our training portfolio also includes quizzes for testing your knowledge. We call these Quick Checks. Quick Checks are rolled out following a tutorial as a fun test onf participants' knowledge and as a refresher for concepts that might otherwise be forgotten.

No.	Name	Languages
1	Quick-Check: IT and me	DE, EN, FR, ES
2	Quick-Check: Email security	DE, EN, FR, ES
3	Quick-Check: Passwords and Authentication	DE, EN, FR, ES
4	Quick-Check: Information protection classes	DE, EN, FR, ES
5	Quick-Check: Social Engineering	DE, EN, FR, ES
6	Quick-Check: Social Media	DE, EN, FR, ES
7	Quick-Check: Vishing	DE, EN, FR, ES
8	Quick-Check: Security while working from home	DE, EN, FR, ES
9	Quick-Check: Data protection	DE, EN, FR, ES
10	Quick-Check: Reporting IT security incidents	DE, EN, FR, ES
11	Quick-Check: Security when working mobile	DE, EN, FR, ES
12	Quick-Check: Staying secure on the internet	DE, EN, FR, ES
13	Quick-Check: BYOD	DE, EN, FR
14	Quick-Check: Smishing	DE, EN, FR, ES