## FEATURE SHEET



# **Cloud User Hub**

One dashboard. All the simplicity.

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N-able<sup>™</sup> Cloud User Hub is a multi-tenant Microsoft 365 management and automation platform. Microsoft Cloud Service Providers can automate and manage their Microsoft tenants, users, and licenses in one convenient hub. Reduce complexity, work efficiently, and scale effectively with Cloud User Hub.

MSPs need a tool for better collaboration, smarter user-license allocation, and quicker turnaround time-all while spending less. On top of that, we're seeing unprecedented levels of volume and complexity for cloud service management.

Enter N-able Cloud User Hub. With it, MSPs can easily manage, automate, and report on Microsoft 365 Cloud solutions. Valuable resources become free to focus on more strategic areas, provide more value to customers, and grow revenue.

#### Game-changing automation

- Combine our ever-expanding library of command blocks into command sets that automate common tasks and commands over cross-tenant users, applications, and devices all at once
- Create smarter workflows and automated processes to reduce repetition and increase scalability, such as onboarding/ ff-boarding workflows for a new user or a new customer tenant, password resets, or standardized security postures

### One convenient dashboard

- Manage all your users and applications in one place with easy search, sort, and contextual operations for your technicians
- Simplify common tasks in Microsoft 365 and Partner Center without switching environments or portals

#### Scenario

- Take automation to the next level by triggering predefined workflows, freeing up precious time for your technicians
- Automate day-to-day repetitive tasks with Scenario, like adding a user to a group by automatically assigning them a license, adding them to a subset of Microsoft Teams channels, and sending them an introduction email



#### **Power Automate connector**

- Open the door to complex automation possibilities with our highly-rated Power Automate Connector
- Further expand the automation of your workflows and trigger activity in other tools associated with Power Automate

#### **Reporting and analytics**

- Analyze subscription details and statistics for all your customers at once
- Uncover insights into user engagement, product lifecycle, and more
- Identify trends and make Microsoft 365 usage and cost reports available to your customers

#### License management

- Get a unified view of all your Partner Center data to buy and assign licenses to users from a single environment
- Run reports to assess unassigned licenses at each renewal period to optimize spend

#### About N-able

N-able fuels IT services providers with powerful software solutions to monitor, manage, and secure their customers' systems, data, and networks. Built on a scalable platform, we offer secure infrastructure and tools to simplify complex ecosystems, as well as resources to navigate evolving IT needs. We help partners excel at every stage of growth, protect their customers, and expand their offerings with an ever-increasing, flexible portfolio of integrations from leading technology providers. n-able.com

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