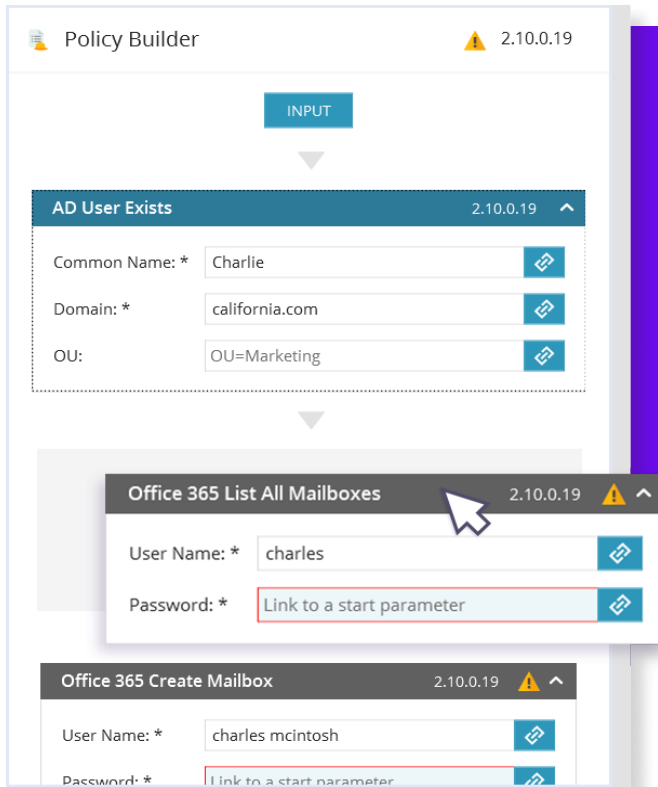


Automation Manager

A feature available with N-able N-sight RMM



IT support teams are graded on how quickly they get the job done. The key to boosting productivity is automation. With automation comes repeatability, process predictability, fewer opportunities for human error, and overall faster service. Automation manager, an integrated component of the N-able N-sight™ RMM platform, helps make it easy to create automation policies to deliver better, faster, and more consistent service to the organization—and ultimately, enhance the IT support team’s reputation.

You can set up automation tasks to run in parallel or use conditional logic for more complex automation flows. In short, you have the flexibility to build simple or complex scripts without having to write a line of code.

Automation manager gives resource-conscious IT departments more time to focus on projects that drive IT strategy as well as support the broader organizational strategy.

Standardize your asset maintenance, optimization, and remediation processes with an intuitive drag-and-drop GUI interface. Without any prior scripting knowledge, automation manager allows techs to create powerful, multistep policies by leveraging a vast library of predefined automation objects, each responsible for performing a specific task.

Key benefits

- Automate device maintenance processes
- Apply device optimization configurations
- Conduct in-depth device diagnostics
- Automate issue troubleshooting and remediation



Advantages

Maximize technician efficiency through automation

Performing mundane tasks manually is not cost-effective. Automating relieves the IT support team to perform higher-value work. Automating also helps improve scalability, repeatability, and quality of IT service delivery.

Standardize IT processes

Documenting and automating IT service delivery is your best assurance that tasks are completed in alignment with company and industry standards.

Leverage the knowledge of your team members by capturing their best practices in automation policies any technician can deploy and execute.

Automate with no prior scripting knowledge

The automation manager feature's drag-and-drop GUI design environment makes it easy to modify an existing policy template or create a policy from scratch. You can easily drag automation objects onto the design canvas and link to other objects. Including decision logic to control the flow of the policy is as easy as filling in the blanks.

Get all the control and flexibility of PowerShell® without learning to code or take things to the next level by dropping in your own PowerShell script.

About N-able

N-able fuels IT services providers with powerful software solutions to monitor, manage, and secure their customers' systems, data, and networks. Built on a scalable platform, we offer secure infrastructure and tools to simplify complex ecosystems, as well as resources to navigate evolving IT needs. We help partners excel at every stage of growth, protect their customers, and expand their offerings with an ever-increasing, flexible portfolio of integrations from leading technology providers.

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